

Zay Limited Lifetime Warranty

This limited warranty covers Zay ski products and components manufactured by Zay Products, Inc. ("Zay") for the benefit of the original retail purchaser ("original purchaser") for the time periods specified below.

This warranty terminates when the original purchaser sells or otherwise transfers the product to any other person.

Subject to Zay's inspection of the product, Zay will remedy defects in materials and/or workmanship by repairing or replacing, at Zay's option, the defective product without charge for parts or labor, subject to the limitations and exclusions described in this warranty.

Zay may elect, at its option, not to repair or replace a defective product, in which case Zay will issue to the original purchaser, at Zay's option, either a refund equal to the purchase price paid for the product, or a credit to be used toward the purchase of new Zay Product.

This warranty does not cover problems caused by normal wear and tear (including, but not limited to: scratches, dents, tears, or aesthetic oxidation of surfaces, or natural breakdown of colors and materials over extended time and use), commercial use, accidents, or modifications or repairs not performed by one of Zay's retailers or authorized by Zay. In addition, this warranty does not cover problems resulting from conditions beyond Zay's control including, but not limited to, theft, misuse, overheating of shell or alterations.

If a product is believed to be defective, the original purchaser should contact the Zay retailer from whom it purchased the product, who will give the original purchaser instructions on how to proceed. If the original purchaser is unable to contact the Zay retailer or the retailer is not able to remedy the defect, the original purchaser should contact Zay by e-mail at: support@Zay.com, or call customer service at 970-535-9599 for additional instructions.

Upon contacting Zay directly, a Zay customer service/technician will provide the original purchaser with appropriate instructions for returning the product to Zay. The original purchaser will be responsible for the cost of shipping the product to Zay.

In order to receive any remedy under this warranty (either from a Zay retailer or from Zay directly), proof of purchase in the form of an original purchase invoice or receipt is strictly required. This limited warranty applies to all products sold at retail on or after December 2021.

Length of Limited Warranty

Category

Outer shell	Lifetime
Cuff buckles/ladder	Lifetime
All Hardware/fasteners/cants/washers	Lifetime
Liner	2 Years
Back buckle/cables/power strap/toe seal, boot board	1 Year
Sole plate/Toe piece	90 Days

Limitation of Liability

Repair or replacement of a defective product, or the issuance of a refund or credit (as determined by Zay), is the original purchaser's exclusive remedy under this warranty. Damage or injury to the original purchaser, to his or her body, or property, and/or to any other person or property is not covered by this warranty. This warranty is expressly made in lieu of any and all other express warranties, whether oral or written.

Zay's sole liability is limited to the remedy set forth above. In no event will Zay be liable for any direct, indirect, consequential, incidental, special, exemplary, or punitive damages or for any other damages of any kind or nature (including, but not limited to, lost profits or lost sales). Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.